



## Memo

**To:** Affiliate Liaisons  
**From:** Scott Curtis  
Haley Brase  
**Date:** March 17, 2025  
**Subject:** March Liaison Report

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- **Leadership Update:**
  - **Michelle Posten** has accepted the position of Chief Operations Officer (COO) at MercyOne Dubuque Medical Center. Michelle has been serving as interim COO in Dubuque since the end of December 2024.
  - Effective March 19, **Chad Boore**, MercyOne North Iowa Medical Center Chief Operating Officer (COO) will be leaving MercyOne. **Jon Wilke**, MercyOne Regional Director, Strategy & Business Development, will serve as interim COO of MercyOne North Iowa Medical Center.
  - Effective March 21, **Chris Brady**, Director of Operations, MercyOne Northeast Iowa and Interim Administrator, MercyOne Elkader Medical Center, will be leaving MercyOne. **Alana Monson**, MercyOne administrative fellow, will serve as the interim Administrator at MercyOne Elkader through the TogetherCare (Epic) go-live on May 31. At that time, a plan will be announced for next steps in Elkader.
  - **Gena Benoit, MD**, has accepted the role of Chief Medical Officer at MercyOne Genesis, effective May 4.
  
- **Governance Report:** On March 7, MercyOne hosted a Rural Governance Forum for all owned and affiliate CAH board members. Items included during the forum included an update from MercyOne President and CEO, Bob Ritz, with his overview of MercyOne's current state, as well as a summary of key initiatives and strategies moving forward. Also on the agenda was a review of the outcomes of this year's related party cost allocation process, a discussion of our legislative priorities for the year, the latest on our Health Comes First initiative with our payers and time for open forum. The [meeting was recorded](#) or it can also be accessed through your administrator.